



Our Policies Concerning Central Virginia Hospice Organizations

In order to serve our community and further our commitment to assist all the Hospice Organizations that also serve our community we have established the following policies.

1) Transportation Policy:

We understand that when a family member is placed on hospice they are advised to make final arrangements for the patient. However we know that the majority of these families never get around to making those arrangements, this can put a time burden on the hospice nurse that assist the family when the death occurs. In many cases they have to stay at the residence while the family makes phone calls or searches the internet trying to decide what funeral home to use.

In order to allow the family to make a thoughtful and unpressured decision the management and staff at Morrissett Funeral & Cremation Service will transport and shelter for 24 hours any hospice patient within Chesterfield County at no charge to the family or hospice. (It should be noted that once the family selects a funeral home, the funeral home you select will charge for the transfer.)

2) Hospice Pre-Arrangement Guarantee:

We understand that some families are reluctant to make funeral arrangement in advance of a death because they think that in order to guarantee the cost they have to pay for the services that are selected at that time. In ordinary circumstances that would be true, but under our "Hospice Pre-Arrange Guarantee" we will offer any family that is being served by any of our local hospice organization the ability to make advance arrangements and we will hold that price for the entire time the patient is under hospice care. In short this means that even if we or any of our vendors should raise prices in the interim we will honor the price quoted on the date pre-arrangements were made. (FYI, we assist families with insurance assignments at no charge.)

3) Hospice Empowered Discount:

Knowing that most hospices learn about their patient's financial situation when they are helping them get medicaid and/or social service assistance we feel that you are in a better position to know if they are truly needy. A simple call from the nurse or social worker letting us know about the need prior to us meeting with the family will enable us to guide them toward some of our lower cost options and/or discount the services.

4) A Simple Wish Foundation:

You can click on the "Simple Wish" tab in the lower left hand corner of our "home Page" at morrissett.com or please ask for a packet that explains this thoughtful program that we offer only through our local Hospice Organizations.