

2022 PARTNER CATALOG







THUMBIES AND BUDDIES ... MAKING CONNECTIONS SINCE 1998

In 1998, an idea was born when a man received charms containing his daughter's fingerprints. Struck by how much these personal keepsakes comforted him, he believed that others would feel as deeply as he did, with pieces of their own. This drive to connect people and offer comfort led to the founding of Thumbies®.

We are proud to have kept these core values to this very day. The innovative products in our Thumbies® and Buddies® lines are designed to create an intimate connection with the client while remaining visually stunning. The skilled artisans in our elaborate manufacturing process create fully-cast pieces in seven days or less.

Our team is committed to creating comforting products that connect people from generation to generation. As the only jewelry keepsake company to create custom pieces, we at Thumbies® are driven to craft the perfect products for our clients. Now and always.

It Starts With a Print













The tiny prints of newborns and toddlers are irresistible. Pet prints are precious reminders of our furry family members. Those prints change as you age, with lifelines increasing over time. Our artisans select the portion of each print that combines the most unique characteristics and high degree of clarity. The print is then individually cast, replicating the ridges and lines of the original print, resulting in a truly unique, high-quality keepsake.



It starts with a print that is evaluated by our team for maximum keepsake detail.



Using a process first perfected thousands of years ago, the print becomes a 3-D mold fired in a kiln.



Precious metals are melted at extreme temperatures and injected into the mold.



After cooling, the Thumbies® keepsake is separated from the mold.



Using a variety of tools, traditional and modern...



Thumbies® are individually shaped and polished by skilled artisans.



Accessories are added by hand using precision jewelers tools.



After a final polish...



and custom engraving...



each keepsake is steam cleaned...



and ready for final inspection.



Finished pieces are compared to the original print for accuracy and inspected for overall quality before shipping.

KEEPSAKES AVAILABLE FROM THREE DISTINCT COLLECTIONS

Whether it is one of our simple print keepsakes, an accessory, a custom creation, or a cremation piece from our Phoenix® line, there is a keepsake we offer to celebrate any loved one.









At Thumbies, we offer the highest quality and most extensive selection of print keepsakes available. Our artisans in Woodstock, Illinois embed the submitted print of a loved one into your choice of jewelry or accessory for a truly one-of-a-kind keepsake.

We offer many different pendants, rings, bracelets, cufflinks, earrings, and lapel pins in up to four precious metals – sterling silver, white gold, yellow gold, and rose gold. In addition to jewelry, Thumbies also personalizes many quality, everyday accessories – including pocket knives, lighters, money clips, cigar cutters, and keychain tools – for keepsakes with practical use.

Taking it a step further, our team can work with you to create any custom keepsake imaginable, ensuring what you receive is as unique as the loved one it represents. Each of our products is personalized unlike any other to create a touching keepsake to carry wherever you go.

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Our exclusive line of heartwarming jewelry

designed in the spirit of a life celebrated.

Each of the friendly Thumbuddie® characters—bear, dragon, kangaroo, monkey, mouse, turtle, and now dog and cat—is an original sculpt, front and back, cast in Bronze, then plated in Rhodium and hand high-polished. The fingerprint of your choice is applied to the front of each figure. Designed, sculpted, and cast by the same U.S. artisans who create all our other highest-quality fingerprint keepsakes.

- Solid Bronze, plated with Rhodium
- Hand high-polish finish



Pendant sizes, shapes and materials for every taste and budget.

Unless otherwise noted, Print Pendants can be crafted using any of the following options.

PRECIOUS METALS COLLECTION



.925 Sterling Silver



14K Yellow Gold



14K White Gold



14K Rose Gold

SIZING COMPARISONS

Use this helpful guide to help determine the relative sizes of our most popular Classic Pendants.



U.S. DIME



STANDARD



MIDI ACTUAL SIZE



GRAND

Classic Standard

1/2"W x 5/8"L





Single Heartfelt 5/8"W x 11/16"L

ACTUAL SIZE

Thumbies® True North 30mm W x 31.25mm L



Available as a Cremation option-see page 11

Classic Midi

11/16"W x 7/8"L



Classic Grand 3/4"W x 1"L



Double Heartfelt

1"W x 1"L



Select any two human or pet prints.

ENGRAVING

- Option 1: Up to two lines (12 characters/specs per line) behind each heart. Optional third line behind each may be purchased.
- Option 2: One angled line (18 characters/spaces) across both







Option 2

Multi-Print Grands

3/4"W x 1"L





Yin Yang

Side-by-Side Feet

Overlay Grands 3/4"W x 1"L





Add a symbol overlay and color to the overlay for an additional charge. Choose from a ribbon, a cross, or a Star of David.

PRINT PENDANTS

Signature SeriesTM

Turn any handwritten word, name or phrase into a lasting remembrance. Cast in Sterling Silver and available in three shapes, on your choice of attached silver cable chain.



Large Bar 40mm W x 10.5mm L

Narrow Bar 30mm W x 8mm L







ENGRAVING - FRONT

Submitted handwriting will be scaled to fit your chosen Signature Series keepsake.

ENGRAVING - BACK

Up to 3 lines with 12 characters/spaces each. Additional characters and lines available for an extra charge. Narrow Bar allows only 2 lines of engraving.

Jump rings attach 18" or 20" cable chains directly to Signature Series keepsakes.

Soundwave

A visual representation of any audio clip, cast into your choice of a Signature Series Large, or Narrow Bar. Max audio length of 15 seconds. See thumbies.com or your provider for details on how to submit your audio clip.

NOBLE BRONZE® COLLECTION



Noble Bronze®

Open Hearts, Classic Ovals, Single Rectangles, and Double Rectangles are only available in Noble Bronze®, our proprietary metal that features a brushed satin finish and hypo-allergenic plating.

Classic Oval



11/16"W x 7/8" L

Single Rectangle 11/16"W x 1-1/16" L

In lieu of bails, all Noble

Bronze® pendants include

opening for an adjustable

black neoprene cord with

stainless steel sliders that

attach directly to the pendant.

BAIL



Double Rectangle

11/16"W x 1-5/16" L

Showcase any two prints.

ENGRAVING

Up to 2 lines behind each print. Optional third line behind each print available for an additional charge.

Open Heart 3/4"W x 13/16" L



PRINT TYPE Available as fingerprint only

ACTUAL SIZE

ENGRAVING

Up to 2 lines of 12 characters/ spaces on the back.

ENGRAVING

Up to 2 lines of 12 characters/spaces on the backs. Optional third line available for an additional charge.



Thumbies® ElementsTM

A proprietary blend of high-tech elements and three new designs results in keepsakes that are as durable as they are smooth. This new material is solid black, through and through, for a sophisticated tone-on-tone effect.

Diamond

Bar 23mm W x 33mm L 11mm W x 35mm L



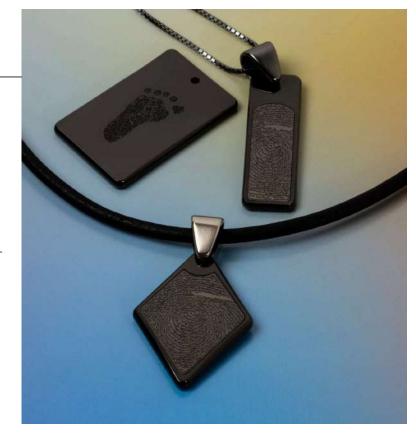






ACTUAL SIZE

Note: Engraving must be specified at time of purchase and cannot be added or edited after production begins.



Family Ties

1-1/8" Diameter





3-, 4-, 5-, & 6-print configurations. A name can be used in lieu of a print on the 3-print version (additional fee applies).

STONES

A stone may be added to the center front of the keepsake for an additional fee.

ENGRAVING

- Option 1: Up to three characters/ spaces behind each print on the back;
- An additional fourth line may be purchased; or
- Option 2: Up to 3 lines with 12 characters/spaces per line



Slide Pendant

1-1/4"L x 1/4" D



PRECIOUS METALS COLLECTION



FINISHES

Slide Pendants have a patina finish.

ENGRAVING

Up to 10 characters/spaces of BLOCK cast engraving is included.

Note: Engraving must be specified at time of purchase and cannot be added or edited after production begins.

Thumbies Organics®

10, 15 and 20 mm Diameters



APPROXIMATE ACTUAL SIZES

ENGRAVING

All sizes include a single line of up to three BLOCK letters.

Organics are attached to jump rings only.

PRINT TYPE

Small (10 mm) Organics are only available with fingerprints and display only a very small portion of a print.

* Small Organics capture a very small amount of print detail. Only the most detailed prints reproduce well. Everything else tends to look indistinct. Most people who choose a Small Organic view it as a figurative representation of their loved one instead of a literal one.

There will be slight size variations from piece to piece due to the organic nature of these charms.

Keepsakes as beautiful as they are meaningful.

Bangle Bracelet

11/16"W x 7/8"L Medallion

7.5" or 8.5" circumference matching wire bracelet

PRECIOUS METALS COLLECTION







ENGRAVING

- Two lines of engraving (12 characters/spaces per line) on the back are included.
- · An optional third line may be purchased.

Slide Bracelet

1-1/4"L x 1/4" D Tube

Floats on an 8" or 9" circumference 3 mm thick Black Leather Cord with a stainless steel bayonet closure

PRECIOUS METALS COLLECTION







FINISHES

Sterling Silver Slide Bracelets have a patina finish.

ENGRAVING

CUBE

Up to 10 characters/spaces of BLOCK cast engraving is included.

Note: Engraving must be specified at time of purchase and cannot be added or edited after production begins.

Thumbies® and Buddies® Beads

8mm x 8mm x 8mm Cube 12mm x 8mm Cylinder

Thumbies® and Buddies® beads are compatible with most bead bracelets.

PRECIOUS METALS COLLECTION



FINISHES

Sterling Silver Beads have a patina finish.

ENGRAVING

Up to 4 characters/spaces of BLOCK* cast engraving is included. Some beads include a second placement

Note: Engraving must be specified at time of purchase and cannot be added or edited after production begins.

* For legibility, BLOCK engraving is set as all CAPS



























Honor the people who have left their mark on your heart.

PRECIOUS METALS COLLECTION



.925 Sterling Silver



14K Yellow Gold



14K White Gold



14K Rose Gold

GEMSTONE COLLECTION

Birthstones—available in synthetic or genuine options—and other genuine gemstones, can be added to a Remembrance Band. See page 19 for details.

RING SIZES

All rings are available in half-size increments from 3.0 through 14.5. Larger sizes can be quoted through our customs department.

ENGRAVING

RINGS - One line with up to 20 characters/spaces on the inner band. An additional 8 characters may be purchased.

Remembrance Bands





Handprints with Texture

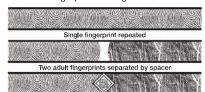




Paw Prints with Texture

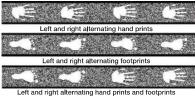
For cremation options—see page 9

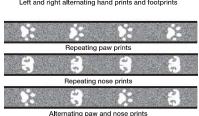
Remembrance Band Fingerprint Configurations



Two adult fingerprints separated by a set stone

Remembrance Band Human and Pet Overlay Configurations Set atop textured background





Signet Rings









Standard options include fingerprint, handprint, and footprint, as well as a fingerprint with an initial overlay.

Custom overlay options for fingerprints include a cross, a Star of David, or a support ribbon.
Additional fee applies.







Earrings Heartfelt (5/8"W x 11/16"L)

or Classic Standard (1/2"W x 5/8"L)



Oval or heart shaped lever-backed earrings featuring the print, or prints, of your choice.

ENGRAVING

- Two lines of engraving (12 characters/ spaces per line) on the back of each earring are included.
- An optional third line on both may be purchased.



Note: Due to the nature of print production, these rings cannot be resized while maintaining the integrity of the print. Please confirm your ring size with a professional jeweler prior to ordering.



Heritage Urns

.6" H x .345" D

Keep loved ones close to the heart with this personalized fillable cremation urn pendant, ideal for holding small portions of cremated remains/memorial ashes, dried flowers, locks of hair... anything that can fit in the sealed chamber.

Apply the fingerprint of your loved one, or for those lacking access to fingerprints, choose between our two stunning geometric design patterns.

FINISHES

Sterling Silver ums have a patina finish. 14K Gold Ums do not.

ENGRAVING

Three characters of cast BLOCK (caps only) engraving included

Note: Engraving must be specified at time of purchase and cannot be added or edited after production begins.

BAILS

A premium bail is standard. For an additional cost, other options include bails that accommodate a genuine or synthetic gemstone, or a jump ring.





Available in all Thumbies® and Buddies® print styles and three patterns.

Note: Bottom screws are sterling silver. Gold screws available at an additional cost upon request.



FINISHES

Sterling Silver Vessels have a patina finish, 14K Gold Vessels do not.

ENGRAVING

Up to 10 characters/spaces of BLOCK cast engraving is included.

Note: Engraving must be specified at time of purchase and cannot be added or edited after production begins.

BAILS

A premium bail is standard. Other options include bails that can accommodate a genuine or synthetic gemstone, or a jump ring.

True North

30mm W x 31.25mm L



ENGRAVING

- Up to two lines of engraving with up to 12 characters/ spaces per line
- An optional third line may be purchased

Cross

Small: 3/4" W x 1-3/8" L Large: 1" W x 1-5/8" L



Up to two lines: Line 1 up to 3 characters/spaces and Line 2 up to 9 characters/spaces.

Crosses come with jump ring bails only.

ENGRAVING

Cremation Beads

Beads with a well for placement of resin containing cremated remains.



RESIN WELL



STONE (OPTIONAL)

LAYOUT

PRINT

PRINT **VBCD**







LAYOUT



























Infinity Heart

Small: 3/4" W x 15/16" L Large: 15/16" W x 1-1/4" L



ENGRAVING

Includes up to 4 characters/spaces.

Infinity Hearts come with premium bails only.

Cremation Family Ties

See page 7 for engraving options





Cremation Rings

See page 9 for size and engraving options



Straight Band (with Texture)



Tapered Band (with Fingerprint)

RESIN

Cremation keepsakes (except Heritage Vessels & Urns) feature cremated remains preserved in a specially developed, protective colored resin, set securely into their centers. Available in 5 colors:









YELLOW GREEN PURPLE RED

Colors in these cremation keepsakes are resin, not gemstones.

PLEASE NOTE: Keepsakes that include resin require the shipment of cremated remains via the USPS, which charges a special handling fee per shipment.

Heritage Vessels and Urns come with an easy-to-use fill and seal kit, negating the need to ship cremated remains.

Note: Engraving must be specified at time of purchase and cannot be added or edited after production begins.

PRECIOUS METALS COLLECTION







Note: Due to the nature of print production and the way cremation keepsakes are made, our Cremation Rings cannot be resized. Please confirm your ring size with a professional jeweler prior to ordering.

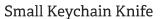
Multi-Tool Keychain Knife

2-5/8" Closed, 4-7/8" Open

This Multi-Tool Keychain serves as both a handy tool and a unique tribute to your loved one. The Multi-Tool Keychain includes a frame lock knife, bottle opener, quick release trigger, and keychain ring, and is completely fabricated from 440 Stainless Steel.

INSCRIPTION

 Print type of your choice and two lines of engraving (12 characters/spaces per line) are included.



2-1/2" Closed, 4" Open

Personalize this slip joint knife with keychain connection as a unique tribute to a loved one. Made in the USA, this keychain knife has a high-carbon stainless steel blade and a body fabricated from aluminum.



 Print type of your choice and two lines of engraving (12 characters/spaces per line) are included.





CRKT[®] Knife

Large—3-3/4" closed, 6-1/2" open Small—3" closed, 5-1/8" open

We customize Pazoda Knives from Columbia River Knife and Tool Company® with a print type of your choice and inscriptions that are laser-etched to the stainless steel knife handles. CRKT® knives have a dark gray Titanium nitride blade.

INSCRIPTION

- LARGE—Two lines of engraving (12 characters/spaces per line) are included.
- SMALL—Two lines of engraving (12 characters/spaces per line) are included.



Electric Arc Lighter 36mm W x 73mm T x 12mm D

A sleek, stylish lighter for the modern age, the

electric arc lighter is as attractive as it is useful.

Available in metallic Blue or Black, the anodized Aluminum case can be engraved with the Thumbies print of your choice. Two lines of engraving under the print are included, up to 12 characters each.

A USB recharegeable, flameless alternative to traditional butane lighters, this handy accessory uses dual electrical arcs as the ignition source. No need to shield it on windy days.





Money Clip 7/8" W x 2-1/4" L





Keep everything that you hold dear securely in your pocket with this stylish and convenient new keepsake. Your submitted print and inscription are laser-engraved onto the retractable slide bars for a personal memento that you can always feel. Holds up to 10 bills and 6 - 8 cards at one time.

ENGRAVING

- Two lines of engraving with 12 characters/spaces on each line are included.
- Engraving is placed on the Money Clip sliders

Cigar Cutters

Viper - 64 Ring Gauge 1-3/4" W x 3" T x 1/2" D Deception - 62 Ring Gauge, 1-7/8" W x 2-3/4" T x 1/2" D



Two distinct cigar cutters, Viper and Deception, offering different cuts, grips, and style

ENGRAVING

- Two lines of engraving with 12 characters/spaces on each line are included.
- · Engraving is placed on the front of the cigar cutter, underneath the blades

PRECIOUS METALS COLLECTION





Lapel Pin



Standard medallions with nickel-plated stainless steel posts/clutches.

ENGRAVING

- Includes up to two lines of engraving (12 characters/ spaces per line) on the back
- No additional lines are available



Available as FastTouch™ option-see page 15

Organics Cuff Links

Medium Face 15mm* Large Face 20mm*







Larger faces and solid fixed back posts elevate the elegance of this already timeless accessory.

Solid matching posts are easier to use than swivel wing models. No more moving parts to wear out.

ENGRAVING

Engraving (located on the back of each fixed post as depicted below) is included. Each backer can accommodate up to two lines with 10 characters/spaces each.



* There will be slight size variations from piece to piece due to the organic nature of these charms.

Dog Tag

Dog Tags can be worn as a pendant or carried as a key chain. Prints are proportionately sized for each of the three styles described below.

PRECIOUS METALS COLLECTION



Noble Bronze®

Dog Tags are available in **Noble Bronze®**, our proprietary metal that features a brushed satin finish and hypo-allergenic plating.

ACCESSORIES

Each Dog Tag comes with a black rubber silencer, a 30" Stainless Steel ball chain, and Stainless Steel split ring for use as a key chain.

Large Print

FRONT

Features a single, centered large print

BACK

- Includes up to two lines of engraving (12 characters/spaces per line).
- An optional third line of may be purchased.
- Extended lines of engraving (up to 8 additional characters/spaces per line) may be purchased

Front Engraved

FRONT

- A single, small print with two lines of engraving (up to 12 characters/spaces per line) centered below the print
- · An optional third line may be purchased.

Two Prints

FRONT

Two small prints

BACK

- Includes up to two lines of engraving (12 characters/spaces per line) on the back of each print.
- Optional third lines of engraving on the back of each print may be purchased.





Highest quality meets 24-hour production.

PRECIOUS METALS COLLECTION

AVAILABLE FACE TYPES

.925 Sterling Silver

Handprint, Footprint, and Rimmed Fingerprint

GEMSTONE COLLECTION

Birthstones (synthetic only) can be added to stone bails. See page 19 for details.

This production technique combines our cast-from-scratch keepsake shapes and a new method of applying the print of your choice. This allows us to ship pieces the next business day after complete orders are received, Monday-Friday by 4:00 p.m. CST.

FastTouch™ Classic Midi 11/16"W x 7/8"L



ACTUAL SIZE

FastTouch™ Classic Grand 3/4"W x 1"L



ACTUAL SIZE

ENGRAVING

- Two lines of engraving (12 characters/ spaces per line) on the back are included.
- An optional third line may be purchased.

ENGRAVING

- Two lines of engraving (12 characters/ spaces per line) on the back are included.
- An optional third line may be purchased.

FastTouch™ Single Heartfelt 5/8"W x 11/16"L



ENGRAVING

- Two lines of engraving (12 characters/ spaces per line) on the back are included.
- An optional third line may be purchased.

FastTouch™ Lapel Pin



Ideal for memorial services.

ENGRAVING

- Includes up to two lines of engraving (12 characters/spaces per line) on the back are included
- No additional lines are available

About FastTouch™ Keepsakes

Our ability to create high-quality keepsakes in this accelerated time frame means there is a visual and tactile difference between them and their fully cast counterparts.

Additionally, FastTouch™ engraving is also visually distinct from our traditional keepsake engraving,









The standards Unless otherwise noted in the descriptions. each keepsake can be crafted from one of these choices.

Thumbies®



Fingerprint

The classic. Looks excellent on any product. The most common choice to celebrate a spouse.





Handprint

A preferred choice to celebrate a newborn or child. Perfect on Classic Pendants and Family Ties pieces.



Footprint

Commonly used to celebrate a newborn or child. Looks great on a Classic Pendant or Family Ties piece



Signature

A great option if you do not have a print. Ideal to preserve a signature or written personal message.







Buddies®

Nose Print

Remind yourself of your pet's cute nose even while you're away. A good choice in metal products.



Unique Prints

Custom Print

Have something more unique you would like to save? Let us know and we'll be up to the task!



Soundwave

A great option if you do not have a print. Ideal for a recorded personal message or a heartbeat.



Paw

Print

Keep the adorable toe

beans of your pet with

you wherever you go.

A fine choice for all

pieces.







Partners can use our fingerprint scanners to capture prints for keepsake use

To take these scans, download the Thumbies mobile app on your Bluetooth enabled device, and connect your scanner through the app. Follow the prompts to input all identifying information into the app and press next. Select a digit and place the corresponding finger pad onto the sensor until scanned. Once scanned, confirm the print and continue with any remaining prints, and save all the scanned prints to the vault.

For the clearest detail, partner homes should take scans of the prints as soon as possible after receiving the deceased. Clean the scanner with an alcohol swab often in order to consistently capture the clearest print detail.

Partners can also email images or high-resolution scans of traditional ink prints using our available ink print cards or use the camera app on any smartphone to take high-quality photos of prints.

Unique print types, such as signatures, can be photographed in much the same way, while soundwaves can be uploaded to our site from any device.

If you are unable to procure a viable print through these means, family members can check if their loved one has ever been fingerprinted for any other reason, such as working in education or as a public servant. They may also find that a childhood school project or a birth certificate will have handprints or footprints.

Alternatively, the unique soundwaves, signatures, or even drawings from a loved one can make for a beautiful and unique keepsake, and cremains can be placed in a Phoenix® keepsake that utilizes no prints whatsover.

No matter what, Thumbies' skilled artisans will create a beautiful keepsake that family s can carry with them always, to hold onto, and offer comfort.



The standards Unless otherwise noted in the descriptions, each keepsake can be crafted from one of these choices.





Noble Bronze®

Noble Bronze® Certain keepsakes are available only in our proprietary white bronze formula. Their hypoallergenic plating makes them ideal choices for individuals

with metal allergies.



All keepsakes include some engraving in the base price. The number of lines and characters/spaces per line vary from piece to piece. The specifics are detailed in each keepsake description.

Some keepsakes allow for an extra line and/or additional characters per line for additional fees.

Unless otherwise noted you have a choice of fonts between Script or Block. Script is rendered as title case only (except for initials and monograms). Block can be set as either title case or all CAPS.



Accent your keepsake with these stylish accessories.

Chains

18", 20", 24", and 30" lengths

Cable Chains Available in Yellow, White, 14K, and Rose Gold





Charmies™

Round 12.8mm D Heart 12mm W x 14mm T



Made of solid Sterling Silver, pick either, or both, an inspirational word engraved on a round or heart-shaped charm, or a synthetic birthstone set in a Diamond or Teardrop shaped charm.

Bails

Bails are the attachment on each keepsake that lets it hang from a chain or cord. Most pendants come with our Premium Bail as the standard. Other options include bails that can hold a set gemstone, or a jump ring.



Premium Bail

lump

Jump Ring



Cords

18" Black, Pink, or Brown leather



Deluxe Black Leather Cord

3mm thick leather cord available in 18", 20", 24", 26", 30" lengths with Stainless Steel Bayonet Closure



*Included in the base price of all Noble Bronze® keepsakes.

Note:

While chains and cords can be upgraded separately from the initial order, bails, charms, and stones must be added to your keepsake prior to placing your order for most keepsakes.

Gemstones

We offer a range of synthetic and genuine gemstones for many of our keepsakes—in a bail, set on the jewelry itself, or as a stone charm.

Birthstones

Genuine or Synthetic



January—Garnet



February—Amethyst



March—Aquamarine



April—Diamond



May—Emerald



June—Alexandrite



July—Ruby



August—Peridot



September—Sapphire



October—Pink Tourmaline



November—Citrine



 ${\color{red} \textbf{December}} \textbf{--} \textbf{Blue Zircon}$

Genuine Only Stones







Opal





Topaz P

arl

nyx Diamo

Colors shown are representative. Stone colors may not match due to lighting, printing, and the natural variations in synthetic and genuine stones.

Personalization, taken to the next level.

Custom Designs

Looking for the ultimate in personalized keepsakes? Our skilled designers and artisans can work with you to create something truly one-of-a-kind. Unusual print types, new shapes, incorporation and adaptation of existing materials... we find inspiration in being tasked to fulfill your wishes.



Custom Print (Example Shown: Lips)



Custom Lettering
Pattern Can Vary



Custom Stones & Bails (Example Shown: Rubies set in channel))



Custom Stones (Example Shown: Diamond Rim))



Custom Adaptation (Filled Wedding Band w/ Engraving)



Custom Pendant Shape (Example Shown: Cowboy Hat)



Custom Pin Shape (Example Shown: Celtic Cross)

Thumbies[®] — CUST®M_™

Unique Engraving

From meaningful symbols or icons to handwriting replication, our custom engraving can enhance the personalization of your keepsakes.

Custom Placement

Custom Handwriting

Enhancements

Small touches that speak volumes.



Overlay Grands (Example Shown: Support Ribbon w/ Paint)

incorporate icon overlays to add another layer of significance. Standard overlays include a single initial, a cross, a Star of David and a support ribbon. Overlays, colors, and custom designs can all be

Grand pendants and Signet Rings can added for an additional charge



Custom Engraving (Example Shown: Monogram)

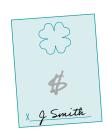
How it Works



Tell us your vision.



Turn that vision into a design with our jewelers.



We provide a quote.



Our skilled artisans create your keepsake.

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Working With Your Service Provider

Your funeral service provider is a valued Thumbies partner and is ideally suited to answer any questions you may have and help you place an order.

Family Direct Ordering

If you have a Session ID# (a reference number for your loved one's scanned prints):

- 1. Visit thumbies.com
- 2. Review your options and build your perfect keepsake
- 3. Enter the Session ID# when prompted
- 4. Complete your order and check out using our secure shopping cart

Reorders

We retain every print used on file permanently, so additional keepsakes, either the exact same piece or something different, can be ordered at any time.

Using An Order Form

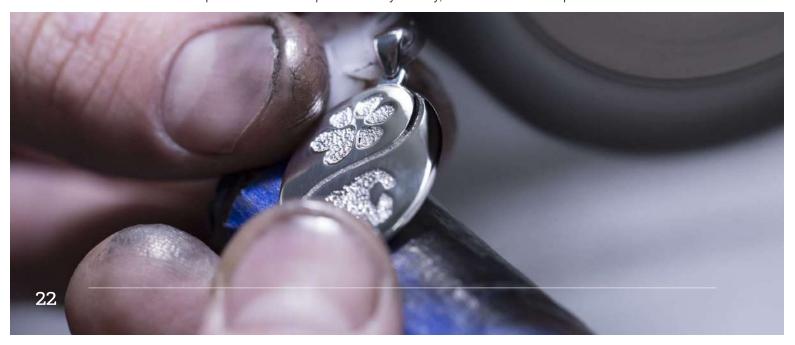
Paper order forms can either be scanned and emailed as an attachment to *customercare@thumbies.com*, faxed to 847-381-1735, or mailed to:

Thumbies PO Box 1948 Woodstock, IL 60098

- Please fill out the order form <u>completely</u>, including your partner account number this will ensure you receive credit for the order.
- Please include a contact name for the order and the best way to contact them phone or email –
 in case there are questions on your order. This will prevent delays in getting your order processed
 and into production.
- Use the appropriate product codes found on the back of the order form when filling it out.
- Please refer to our catalog or website for the character limits on any product for engraving.
- If you have any special instructions, please include in the appropriate box

Questions?

Connect with us! Our team is on hand to help.
You may email us at customercare@thumbies.com
or call us toll free at 877.848.6243
(847.381.9000 if outside the U.S.).
Our phone lines are open Monday-Friday, 8:00 a.m. to 4:30 p.m. CST.





Thumbies Order Form

SAVE TIME! Order Online at thumbies.com

EMAIL customercare@thumbies.com You can also send this form via: MAIL PO Box 1948 • Woodstock, IL 60098 FAX 847.381.1735 QUESTIONS? Call Toll Free 877.THUMBIES (877.848.6243) • Outside the U.S. 847.381.9000

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Sterling Silver Characteristics

Our .925 Sterling Silver keepsakes are nickel-free, making them virtually hypo-allergenic. Like any high-quality sterling silver piece, tarnishing may occur when exposed to air. If sterling silver jewelry is worn daily, the natural oils in the body generally keep it lustrous for long periods. However, over time or if not worn regularly, a piece can dull or tarnish. Many customers like when their pieces acquire this natural patina as it gives the piece character and can accentuate the appearance of the print.

Polishina

If your piece is tarnished, first try cleaning with a jewelry cloth. Often, simply polishing the keepsake will return it to its original shine. Use a good silver cream polish to restore the shine and place a protective coating (and tarnish resistor) on your piece. These are available in most hardware and grocery stores. Follow the manufacturer's instructions.

Silver cream polish should never be used on stones or resin.

Liquid Tarnish Remover

If heavily tarnished, remove the tarnish with a liquid tarnish remover, following the manufacturer's instructions. It only takes a second or two. Never leave jewelry in liquid tarnish removers for longer than a few seconds. Also, never submerge jewelry with stones (synthetic or genuine) or resin in liquid tarnish remover.

Resin

Our Phoenix Collection offers many options with resin. Resin can withstand most household chemicals, but avoid exposure to DEET, which is commonly found in insect repellents. As noted above, do not use silver cream polish or liquid tarnish remover on resin.

Plating

To help pieces retain the shine they had when new, we plate our Sterling Silver, 14K White Gold and Noble Bronze keepsakes* with a brand new Rhodium plating. There is no additional cost associated with this service. This plating is significantly harder than any currently in use in the jewelry industry. If scratching does occur, Rhodium plated pieces can be re-polished to their original luster with very little loss of the plated surface by your local jeweler.

* Excludes keepsakes with Patina. Due to the manufacturing process used, Phoenix Keepsakes that include resin are plated prior to resin being applied and cannot be re-plated thereafter.

Our Guarantee

Thumbies® warrants its products to be free from defects in material and workmanship for a period of one year. Repairs not covered in this warranty include:

- Stone loss due to prong damage
- Discoloration due to environmental factors
- Discoloration due to an allergic reaction to the base metal or its alloys
- Damage due to wear, customer neglect, or abuse

If you believe you have a defective keepsake, please contact our Customer Care team by phone at 877.848.6243 or email us at *customercare@thumbies.com*. Please contact us within one week of receipt of your keepsake, and include pictures if applicable.

We will evaluate your claim and respond with the status.

The best way to ensure satisfaction is to evaluate all your options for customization before ordering, and to work with your purchase source to get the clearest possible scan.

This warranty does not cover keepsake items that have been lost; we recommend checking with your insurance agent in the event a keepsake is lost.



If the past two years have revealed anything to us as an industry, it's that we have a large capacity to absorb change in order to support the families and individuals we serve. Changes in the ways we gather, memorialize, care for those dealing with loss, and mark the lives of loved ones have been a constant variable. But our team at Thumbies was incredibly humbled after hearing how our partners met those needs in so many creative, celebratory, and compassionate ways. These stories have put our work into perspective and helped us understand how our jewelry and keepsakes have helped families during these unique times.

While we at Thumbies have also experienced much change while navigating the challenges of the last two years, I am so proud of the things that did not change. The heart of the team at Thumbies - who start their days firing up kilns, lighting up phones, turning on computers, and striving to create unique print keepsakes for the families you serve - has been a rock-steady constant that is rare and special in our world. The innovation and artistry that goes into curating prints from raw materials, casting to final finishing, have been a hallmark of the Thumbies and Buddies brands that continued uninterrupted through these times. Finally, our team's culture of caring is how we can support our partners, listen to families, work through challenges, and celebrate the success stories. It is this culture that drives us to continue growing, evolving, and striving to become a better company every single day.

But sometimes, being driven by change leads to new creativity, new strategies, new directions, or new initiatives. That has been the case here at Thumbies. We have been adding new lines of products to help you support your families in their time of need, updating our manufacturing technology and processes to offer an even wider variety of keepsakes, working with strategically selected partners to provide the highest level of service, and striving to be selfless and supportive of our team members – and yours.

The entire team at Thumbies and Buddies simply wants to say thank you for trusting us. Thank you for inviting us into the lives of the families you serve and allowing us to create our jewelry and keepsakes to celebrate lives loved and lost. We look forward to creating new stories with you in the years to come.

GRATEFULLY YOURS,

WAYNE READ
ON BEHALF OF THE THUMBIES® TEAM

CONNECT WITH US











11701 Catalpa Lane, Woodstock, IL 60098 thumbies.com | customercare@thumbies.com 877.848.6243 | 847.381.9000 outside the U.S. Monday-Friday | 8:00 am to 4:30 pm CST





